

Abstract

A job ticket service allows clients to define databases, and to store data through the job ticket service. The databases may be used to hold contact lists, addresses, and other personal data. The databases may also be used to store any other generic data. The databases could then be used in conjunction with a variety of e-services provided by the processors. For example, an e-mail processor that provides e-mail services may be used in conjunction with a personal contact list to send e-mail messages, transfer electronic files, or to establish a chat room. The e-mail processor may access the contact list at predefined intervals to send e-mail messages to a select group of e-mail addressees. Furthermore, because the service center provides a single portal to processors that are coupled to the communications network, the client need not have any knowledge of the database structure, or the processing requirements of the processors.